



BOUTIQUE GUEST GUIDE

Harbor House Concierge Book

A polished, coastal and relaxed stay plan curated by Maya for your time in Charleston, SC.

SETTLE IN BEAUTIFULLY

Your Arrival Ritual

Arrive, exhale, and let Harbor House feel handled. This page keeps the essentials close so your first minutes are calm and confident.

The goal is simple: get inside, get connected, and know exactly what matters before you unpack.

CHECK-IN

4:00 PM

WI-FI

HarborHouseGuest

CHECK-OUT

11:00 AM

PASSWORD

welcome2026

First moves

- Smart lock code is sent the morning of arrival. Free street parking is usually easiest on Queen Street after 6 PM. Please use the side gate after dark.
- Connect to HarborHouseGuest before unpacking so maps, food orders, and messages are ready.
- Save Text Maya at (555) 123-0199 somewhere easy to find.

THE DETAILS GUESTS NOTICE

House Highlights

Harbor House works best when guests know which comforts to lean on. These are the touches that make the stay feel considered instead of improvised.

Use freely

- Washer and dryer
- Fully stocked kitchen
- Beach towels and umbrella
- Workspace with monitor
- Board games in the media cabinet

Host standards

- No smoking indoors
- Quiet hours after 10 PM
- Pets by approval only
- Please rinse sandy gear outside

CHARLESTON, SC

The Perfect First Day

Use this as the default plan when you do not want to research. It gives guests an easy path into Charleston, SC without turning the guide into a directory.

Host-curated stops

- The Daily - coffee and breakfast
- Leon's - casual dinner
- Waterfront Park - morning walk
- Sullivan's Island - beach afternoon
- Basic Kitchen - bright lunch spot

QUIET CONFIDENCE

Smooth House Standards

Good hospitality is clear without feeling strict. These notes help guests understand the tone of the home and avoid awkward guesswork.

What keeps the stay premium

- No smoking indoors
- Quiet hours after 10 PM
- Pets by approval only
- Please rinse sandy gear outside

CHECKOUT WITHOUT FRICTION

The Sendoff

Checkout is at 11:00 AM. A simple handoff keeps Harbor House looking intentional for the next guest.

Before you leave

- Load dishwasher
- Place used towels in the hamper
- Check for personal items
- Lock the door and send a quick checkout message

HELP AND SAFETY

Concierge Contact

Small issue, quick question, or something that just feels unclear: Text Maya at (555) 123-0199.

Maya would rather hear early than have you wonder what to do.

For fire, medical, or police emergencies, call local emergency services first.

Use this contact for

- Message Maya if entry, Wi-Fi, parking, or a listed amenity does not match the guide.
- Send a quick photo for maintenance issues so the fix is easy to understand.
- For emergencies, call local emergency services first, then update the host when safe.